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This is to certify that

BOP LETTINGS & MANAGEMENT LTD

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A handwritten signature in black ink that reads 'Sean Hooker'. The signature is written in a cursive style and is positioned above a horizontal dotted line.

Sean Hooker - Head of Redress

Authorised by



Ministry of Housing,
Communities &
Local Government

www.communities.gov.uk

**NATIONAL
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Estate Agency Team

Protecting Consumers
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